

SOFI

Transportation

Title II of the Americans with Disabilities Act (ADA)

Americans with Disabilities Act (ADA) is intended to protect qualified individuals with disabilities from discrimination based on disability in the benefits, programs and services provided by all state and local governments. The Federal Government defines "qualified individual with a disability" as "an individual with a disability who, with or without reasonable modifications to rules, policies, or practices, ..., or the provision of auxiliary aids and services, meets the essential eligibility requirements for the receipt of services or the participation in programs or activities provided by a public entity." All state and local government programs and the services and/or benefits provided by or through those programs that receive Federal assistance must comply with Title II of the ADA

Please be advised that employment related ADA complaints do not fall within the scope of Title II.

If you are receiving a benefit, program, or service that is administered, funded, or regulated by DOH and you feel you have been discriminated against based on disability, you may fill out the complaint form.



Complainant

Name: _____

Address: _____

Telephone: _____

Email Address: _____

Complainant Representative

If the person signing the form is not the individual whose information is being disclosed, please indicate your relationship to that person: Personal Representative (please attach documentation, ie. Power of Attorney, Court Order, Health Care Proxy).

Name of Representative (if applicable): _____

Relationship to complainant: _____

Address: _____

Telephone: _____

Complaint

Complaint is regarding: Race Ethnicity National Origin Disability

Date of Discrimination: _____

Description of complaint: _____

Have you ever filed a complaint before against this agency: _____

When: _____

SOFI Transportation

Contact: Robin Casella

Fairport Baptist Homes Attn: Senior Options
for Independence Transportation, 4646 Nine
Mile Point Rd, Fairport NY, 14450

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Email: rcasella@fbhcm.org